

Victory Heights Primary School

Parent Handbook 2023/24

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Welcome

Dear Parents,

Welcome to Victory Heights Primary School. As you start your academic year with us, we would like to keep you updated on important information and guidance that will support each family.

At VHPS we are a community rich in diversity, tolerance and values. Instilled through our curriculum, the in school learning, activities and enrichment, we work together to ensure that we become well rounded citizens of the world.

We are a school rich in love, our unofficial motto is "All you need is love", but that is not to say that we are not serious about learning. Children at Victory Heights Primary School make excellent progress in their time with us, and most children leave having achieved well above national curriculum expectations.

We look forward to a wonderful year ahead!



Ms Sasha Crabb Principal

School Vision and Values

At VHPS, we have created a school which is at the heart of the community and bursting with happy learners, who are enthusiastic about exploring the world around them. Our school is a fun and stimulating learning environment, where every day is a magical voyage of discovery for children.

We nurture responsible global citizens, who are sensitive to other cultures and people, and we encourage our students to respect their environment, develop a social conscience and give something back to society.

Effective Lifelong Learning Inventory (ELLI)

In keeping with the traditions of the best British schools, we emphasise the importance of a 'well-rounded' education. In order to achieve this, teachers use the 'Effective Lifelong Learning Inventory' (ELLI), which identifies seven learning dimensions that are key to becoming highly-successful lifelong learners.

These are each characterised by the 'ELLI animals', which are outlined below:

The OWL represents planning and strategic awareness; The CHAMELEON represents the ability to keep changing and learning; The TORTOISE represents resilience; The UNICORN represents creativity; The BEES represents the ability to work alone and in a team; The CAT represents developing curiosity and The SPIDER represents making connections and 'webs' of meaning.



Term Dates

Winter Term		
Stay and Play (FS) / New Class Visits (KS1/2)	25th August 2023	
First Day of Term 1	28th August 2023	
Staff Inset Day (No children in school)	16th October 2023	
Half Term	17th-20th October 2023	
Commemoration Day	1st December 2023	
End of Term 1	8th December 2023	

Spring Term	
First Day of Term 2	2nd January 2024
Half Term	12th-16th February 2024
Ramadan starts (reduced school hours)	11th March 2024 (tbc)
End of Term 2	22nd March 2024

Summer Term	
Staff Inset Day (No children in school)	8th April 2024
Eid-al-Fitr	9th-12th April 2024
First Day of Term 3	15th April 2024
Arafat Day / Eid-al-Adha	15th-18th June 2024 (tbc)
End of Term 3	5th July 2024

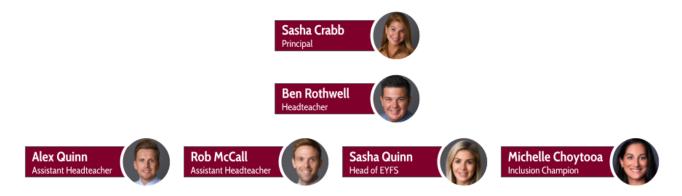
Organisation Chart

The school has an experienced leadership team, led by Sasha Crabb who is the Principal. Mr Rothwell, the school's headteacher, is responsible for the day to day operations of the school, such as organising timetables, pickup/dropoff procedures and ensuring the safeguarding of all pupils.

Mr Alex, one of our two assistant headteachers, is responsible for assessment, Science, and Years 1, 3 and 5. Mr Rob, our second assistant headteacher, is responsible for staff professional development, Moral, Social and Cultural Studies, and Years 2, 4 and 6. Ms Sasha Quinn, our Head of EYFS, is responsible for the Foundation Stage, based at our VHFS site.

Ms Michelle, our Inclusion Champion is responsible for our Inclusion Team, and supporting the needs of all children in the school, with special attention to those children in need of additional support from our Inclusion team.

Primary Leadership Team



Useful Email Addresses

Main School (KS1/2) Reception - <u>reception@vhprimary.com</u> VHFS (FS1/FS2) Reception - <u>vhfs.reception@vhprimary.com</u> Accounts Department - <u>accountsassist@vhprimary.com</u> Admissions - <u>admissions@vhprimary.com</u> School Clinic - <u>doctor@vhprimary.com</u>, <u>nurse@vhprimary.com</u> VHFS Clinic - <u>clinic@vhprimary.com</u> Parent Liaison (Emma) - <u>parentliaison@vhprimary.com</u> Transport (Buses) - <u>transport@vhprimary.com</u>

Zenda - School Parent Portal

Zenda is our school parent portal, which enables parents to access a range of important information relating to their child and the school as a whole, including:

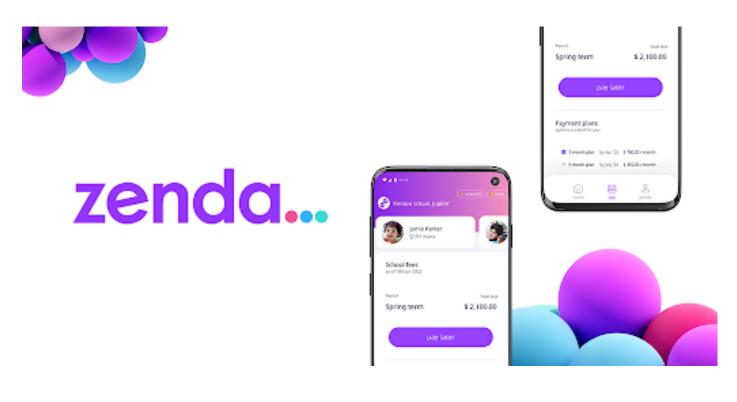
- Whole school communications (e.g. weekly newsletters, important announcements)
- Your child's report cards
- Absence/leave requests
- Your child's details including health information
- Your child's academic timetable
- Clinic visit information

To download Zenda, please visit Google Play or the Apple App Store and search for 'Zenda'

Firstly, please enter the school code: vhps

Use your school registered mobile or email address to sign up

If you are encountering any difficulties in signing up, our IT department will be happy to assist, please email at <u>it@vhprimary.com</u> stating your child's class, full name, your registered email address and mobile number.



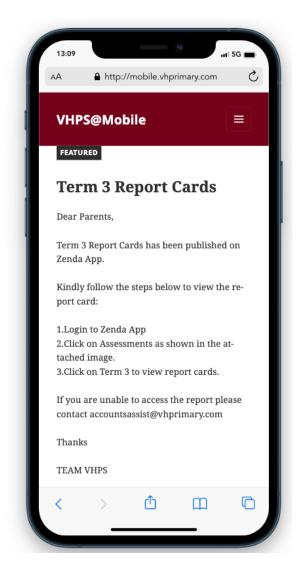
School Mobile Application

School news is regularly published through our school mobile application, which is available at http://mobile.vhprimary.com

It is very important to check this app regularly!

This is available as a web application which will work on all major smartphones and Tablets.

You will need to open the website (http://mobile.vhprimary.com) in your mobile's browser and click "Add to Home Screen" – a VHPS icon will now be on your smartphone home page. Alternatively, you can choose this option from the 'Bookmarks' or 'Favourites' section of your browser.



Skiply



School payments are about to become easier than ever before with Skiply.

What is Skiply?

At Victory Heights Primary School we are committed to bringing the best adventures to you.

That's why we have tied up with RAKBANK to offer you a faster and easier way to manage all your payments without any additional charges through a mobile app called Skiply.

Now you can pay for all school trip and event expenses quickly and easily from your smart device wherever and whenever it suits you.

With Skiply you can:

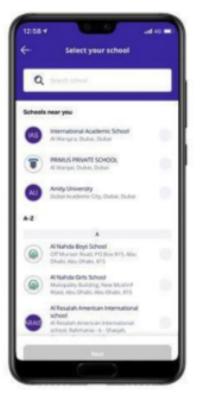
- Pay for all school trips and special events
- No more need for cash
- Sign off consent forms digitally
- View your receipts in app

Setting up Skiply

DOWNLOAD APP



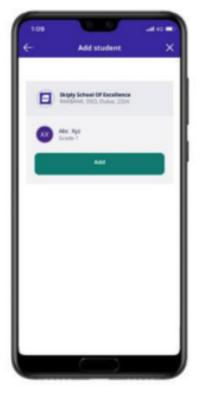
AUTO DETECTS



REGISTER USING REGISTERED EMAIL



AUTO DETECTS



HOME SCREEN



MAKE PAYMENTS



Equipment List

Chromebook 1:1 Scheme

All children from Years 2 - 6 are required to have a Chromebook. A Chromebook is a portable laptop computer that runs ChromeOS. Devices should have a minimum of 4gb RAM, 32gb storage capacity and 11+ inch screen. Touch screen is preferred but not essential.

Devices are available to purchase at the beginning of the school year through our partner Mars Digital System - <u>https://link.foloosi.com/pay/FLSPL0064789661db79a</u>

Alternatively, parents can choose to purchase devices through alternate suppliers, however **all** devices must be enrolled on the school's management console, which incurs a **one time cost** of 250 aed for devices **not purchased through our partner**.

We recommend that all devices are brought to school in a suitable laptop case.

General Equipment/Bags

FS1/2

Book Bag Small rucksack* (with change of clothes) Drawstring swimming bag Lunch box/bag (if bringing packed lunch) Reusable water bottle

KS1/2

Book bag Small rucksack* Drawstring swimming bag Lunch box/bag (if bringing packed lunch) Reusable water bottle

*Please note: 'Trolley' bags (with wheels, pull handle) are not appropriate for school and are not permitted.

Stationary

All children (Year 1 - 6) A pencil case HB Pencils, sharpener and eraser 30cm ruler Colouring pencils Glue stick White board Marker(s)/Eraser Child friendly scissors

In addition to the above, Year 3 & 4 also require Purple 'Pilot Frixion' Pen(s)

In addition to the above, Year 5 & 6 also require Purple 'Pilot Frixion' Pen(s) Black 'Pilot Frixion' Pen(s)

Protractor

It is important to note that consumable items (pens, pencils, glue stick, whiteboard markers) should be replenished on a regular basis. We recommend purchasing multi-packs and keeping a supply at home, replenishing as and when needed.

School Uniform

At Victory Heights Primary School all children are expected to wear the full uniform at all times. Please see the below diagram regarding the compulsory items.

Girls (FS1 & FS2)



- VH Dress in 'White and Maroon' Stripes
- Skort in 'Stone'
- Polo Shirt with 'Maroon' Stripes
- V-neck Cardigan in 'Maroon' Stripes
- Fleece Jacket in 'Maroon' (Optional)
- Wide Brimmed Hat (Not pictured)
- White Socks and Black Shoes (Velcro or Laces) FS1
- FS1&FS2 must keep a spare uniform in their bag

Girls (Y1-Y6)



- VH Dress in 'White and Maroon' Stripes (Y1 & 2)
- Skort in 'Stone'
- VH Short Sleeve blouse in white + maroon stripes
- V-neck Cardigan in 'Maroon' Stripes
- Fleece Jacket in 'Maroon' (Optional)
- Wide Brimmed Hat (Not pictured, Years 1-2)

- Baseball Hat (Not pictured, Years 3-6)
- White Socks and Black Shoes (Velcro or Laces)

Boys (FS1 & FS2)



- Short in 'Stone'
- Polo Shirt with 'Maroon' Stripes
- V-neck jumper in Maroon(optional)
- Fleece jacket in Maroon (optional)
- Wide Brimmed Hat (not pictured)
- Navy socks and Black Shoes
- FS1 & FS2 must keep a spare uniform in their bag

Boys (Y1-Y6)



- Short in 'Stone'
- VH Short sleeve shirt in White and Maroon
- V-neck jumper in Maroon(optional)
- Fleece jacket in Maroon (optional)
- Wide Brimmed Hat (not pictured ,Year 1&2)
- Basketball Hat (Not pictured, Years 3-6)
- Navy socks and Black Shoes

Boys & Girls Swim Kit



- Polo Top in Maroon / White
- Shorts in White and Maroon
- White or Black Trainers (No coloured adornments)
- VH Swimming Costume
- VH Swim Cap (Not Pictured)
- Towel (of your choice)

Important Notes

- Girl's hair must be tied back at all times for safety reasons.
- Jewellery Students may wear a single plain stud earring in each ear. No hoops or dangling earrings are allowed. A watch may be worn however, no other jewellery is allowed in school including necklaces, bracelets or rings unless requested by parents for religious purposes. All requests must be approved by the Principal.
- No make-up or nail varnish is allowed
- Children may choose their own backpack. However, No Wheelie bags are allowed in school.
- No coloured trainers.

No 'Smart' watches are permitted in school, with no exceptions.

Where to Purchase

Location – Cityland Mall, Shop 267 The Trutex shop is open every day from 10AM-10PM.

To book an appointment, go to : www.trutex.ae and use our school code: VHPS-0016

Please visit the VHPS mobile application or WhatsApp: 0501339697 or E-mail: infomea@trutex.com to schedule your visit.

School Timings

Both the main school building (VHPS) and the Foundation Stage (VHFS) will open their gates at 7.40am. Children who are participating in early morning sports squads can enter from 6.55am. No other earlier admittance will be permitted.

May we remind parents that children should not be left unsupervised at the school gates prior to the start of the school day.

Monday - Thursday	FS1	7.40-8.00	13.15-13.30
	FS2	8.00-8.20	13.45-14.00
	Year 1-2	7.40-8.00	14.40-14.50
	Year 3-6	7.40-8.00	14.50-15.00
Friday	FS1	7.40-8.00	11.00-11.15
	FS2	8.00-8.20	11.15-11.30
	Year 1-2	7.40-8.00	11.30-11.40
	Year 3-6	7.40-8.00	11.40-11.50

Extended Day

The school runs an extended day program which is available, without cost, to all children from Years 1-6*. The extended day offers a range of extra-curricular activities, which are chosen by the children, and run on a carousel basis. Additionally, some additional longer term clubs, such as the school choir, run on this day.

A full schedule of extended day activities will be made available early in the start of the academic year. The extended day program will start in Week 3 of term 1.

Monday Arabic and Islamic Clubs Extended Day	Year 1-2	14.40	15.40-15.50
	Year 3-6	14.50	15.50-16.00
Tuesday Extended Day	Year 1-2	14.40	15.40-15.50
	Year 3-6	14.50	15.50-16.00

* Year 1 extended day will commence in January 2024

Pickup and Drop-off

VHPS Only

The main school building operates a kerbside drop off in the mornings, to help ease traffic flow in the local area. Members of the school's academic team are on hand to assist children in exiting the vehicle and entering school safely.

To ensure that traffic is evenly spread across the two kerbside drop off zones, we request you to follow the drop-off locations shown below. If you have children in multiple year groups, please drop all children at the location for the **youngest sibling.** There is no need to make multiple stops.

Drop off is available from 7.40-8.00am. If you arrive after this time, you must park and accompany your child to reception, for late registration.

There is no entry to the school site in the morning for parents.*

Drop-off

Canal Residences Side Gate 2	Years 1-2
Els Club Side Gate 4	Years 3-6

* Year 1 parents are permitted on to site until the end of Term 1

Pickup

Parents must collect their children in the afternoon from the collection points shown below. **Please be prompt to collect your child.** If you arrive after the collection time has finished, your child will be taken to the main school reception. If there are multiple instances of late collection, you will be invited to a meeting with a member of the school's leadership team.

Canal Residences Side	Years 1-2
Enter Gate 2 - Pickup from Year 1 classrooms	14.40-14.50 Fridays 11.30-11.40
Canal Residences Side	Years 3-4
Enter Gate 2 - Pickup from Year 1 classrooms	14.50-15.00 Fridays 11.40-11.50
Els Club Side	Years 5-6
Enter Gate 4 - Pickup from MPH	14.50-15.00 Fridays 11.40-11.50

VHFS Only

The VHFS building operates in an area with limited parking due to residential and commercial developments. With this in mind, we operate a staggered drop-off and pickup, and request parents to adhere to these timings.

We also promote the use of car-sharing where possible, or walking/cycling to school from the adjacent communities.

Please also be mindful of the limited parking, and once you have collected/dropped off your child, please leave the area quickly, so as to free up parking for other parents.

Drop-off

Please take your child directly to their class using the outside doors. You will be greeted by the class teacher or the classroom assistant.

Pickup

You can collect your child from the classroom at the end of the school day.

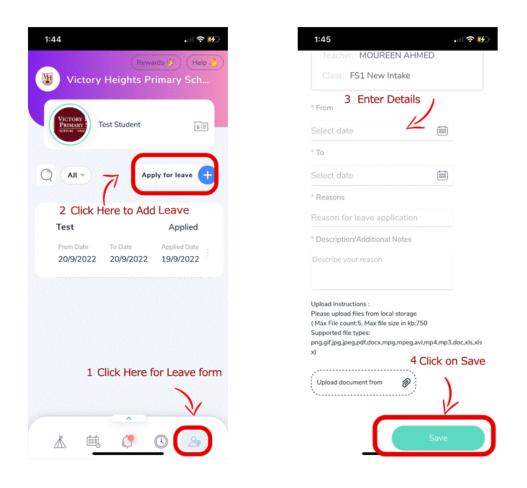
Late drop-off/pickup

If you are late to drop-off or collect your child, then please proceed to the VHFS Reception. It is important to ensure your child's punctuality, and to collect them on time. If there are any concerns with this, the Head of EYFS will ask to meet you in person to discuss how to improve your punctuality.

Attendance and Punctuality

Victory Heights Primary School promotes high levels of attendance and punctuality across the school. There is a clear connection supported by research, between high levels of attendance and achievement.

Students are expected to attend school every day unless they are ill. Family holidays should be organised in school holiday time. Requests for time out of school for family occasions can be granted at the Principals' discretion. If a student is absent, a request must be logged on the Zenda app.



Students are expected to be in class before the National Anthem which is played at 8.00 am. Students arriving after the National Anthem are recorded as late. Persistent lateness will be addressed with the parent and escalated to PLT if the lateness continues.

Fees and Payments

Tuition fees at Victory Heights Primary School ("VH Primary") are as per the Tuition Fee Schedule set out below:

Year Group	Term 1	Term 2	Term 3	Total
FS1	15,289	11,467	11,467	38,222
FS2	16,678	12,509	12,509	41,696
Year 1	18,069	13,552	13,552	45,172
Year 2	18,069	13,552	13,552	45,172
Year 3	19,459	14,595	14,595	48,646
Year 4	19,459	14,595	14,595	48,646
Year 5	20,848	15,636	15,636	52,121
Year 6	20,848	15,636	15,636	52,121
Due Date	29th August 2023	2nd January 2024	10th April 2024	

Tuition Fee Schedule

Please note that the above Tuition Fees are exclusive of transport, school uniforms, food services, and any English language or Special Needs Learning Support that students may require. Tuition fees also do not include the cost of field trips, additional after-school/extra-curricular activities/clubs or holiday camps, all of which shall be charged separately.

Refunds

The Application Fee, Enrolment Fee and Re-Enrolment Fee are all non-refundable, in accordance with KHDA guidelines which states that, in the case of both existing and new students, schools are not required to refund deposits and fees if students choose not to return to school for the next academic year or choose not to take the offered places.

Whilst the above fees are non-refundable, tuition fee refunds follow the Ministry of Education Bilo of Federal Law No. (28) for Private Education. If a student withdraws or leaves school for any reason, and has given one full term's written notice, asset out above, refunds will be made to the original payee as set out below:

- 1. If a student withdraws prior to the start of the academic year, the balance of the first term's fees paid will be refunded, except for the Application Fee and Enrolment Fee.
- 2. If a student withdraws during the school year, the Application Fee and Enrolment Fee are non-refundable and the remaining tuition fee is calculated as follows:
 - a. If a student attends school for two weeks or less, one full month's fee will be charged;
 - b. If a student attends school for more than two weeks, but less than one month, two full month's fees will be charged; and
 - c. If a student attends school for more than one month, the entire term's fees will be charged.

The value of the fee per month is calculated by dividing the total tuition fees by ten. Charges for books and school uniforms will not be refunded, but the above conditions for refund apply to bus fees for transportation provided by the school.

There are no fee refunds in any other circumstances except those stated above.

All other Fee Payment information can be found in our Fee Payment Policy, which can be found at

https://www.vhprimary.com/userfiles/vhdmvc/VHPS%20Tuition%20Fee%20Payment%20P olicy%202023-24(1).pdf

Events, Trips and Enrichment

Trips

As part of our commitment to ensuring that children at Victory Heights Primary School are afforded access to a broad, balanced and culturally enriching curriculum, we organise a number of trips throughout the course of the year.

Our commitment is to ensure that parents will pay no more than 750 aed* per year on events and trips, excluding residential trips.

* Children who study Islamic Studies may incur some small, additional costs to support Islamic Studies curriculum visits.

Productions

We have been inviting visiting theatrical companies to perform to our children since the school opened, and consider the experience to be extremely valuable and engaging for the children.

These productions are high quality, with professional actors, and attract a ticket cost. We primarily work with Shakespeare 4 Kids (S4K) and Dune Productions, and we look forward to inviting them into school again this year.

Events

We host a number of special events throughout the year, that usually coincide with non uniform days. These celebrate events such as UAE National Day, International Day of Peace and World Book Day. These events will be shared with you ahead of time so that you can plan for non-uniform days.

Payment

Full details of your child's year group trips and events will be shared with you at the beginning of the academic year. These can be paid for using the Skiply app.

Payment for trips and events will close one week before the date of the trip, and after this point no additional payments will be taken.

House System

There are four houses which are named after four animals of the Arabian peninsula: Oryx (green), Foxes (red), Leopards (yellow) and Falcons (blue). All children, from FS2 - Year 6 are assigned a house.

Our house system promotes our community team spirit, develops a child's sense of belonging and celebrates achievement outside of the classroom through special house days, social and sporting events and competitions.

House Captains are chosen for being good role models. They have a range of responsibilities such as leading teams; arranging events and collecting and checking the house point totals.

House points are awarded by all teachers for things such as effort, achievement, good behaviour and sportsmanship. Our house events and competitions are underpinned by the school's vision and values and our ELLI animals.

We have many events and competitions throughout the year which all students have the opportunity to engage with. These include projects on global and UAE issues such as sustainability.

In addition, we have our inter-school sports competitions, such as our Great VHPS Bake Off and our House Sports week. All events carry house points and students are encouraged to participate in the competitions.

Children wear their house shirts for any calendared house days, additionally, they are invited to wear it on their designated swimming day. House shirts are available through the school uniform supplier (shown above.)



Curriculum

Victory Heights Primary School follows the British School system, based on the National Curriculum for England. We work in partnership with the BSME (British Schools for the Middle East) to ensure that we are always in line with the latest educational developments being implemented in the UK.

VHPS is divided into three Key Stages, guiding your children's educational journey.

Foundation Stage

Starting from age three, FS1 and FS2 follow the Early Years Framework. At the end of the Foundation Stage the children will be assessed using this framework on the 'Early Learning Goals'. Play and exploration remains an important part of the curriculum, alongside more focused activities, including our phonics programme. All the knowledge, skills and understanding are taught in a holistic manner through interesting topics, created from the children's interests and imagination. Arabic is introduced to both native and non-native learners from FS2.

Key Stage 1

Starting from age five, Year 1 and 2 will build upon their foundation framework and continue to explore the world around them, with an increased emphasis on developing skills and understanding of a wide range of core subjects. Links are made across the curriculum wherever possible, in keeping with our holistic teaching methodology. This recognises that the learning experience is greatly enriched when subjects are not taught in isolation.

Key Stage 2

Starting from age seven, covering Year 3 to 6. In Year 3 our foreign language program will introduce Spanish to our students. We have Curriculum Leaders to ensure that there is a natural progression from children moving from one year group to the next. After graduating from Year 6, students are extremely well-prepared for the challenges of secondary school!

We are delighted that this past year all of ourYear 6 students received placements in one of their first choice of high schools!

Specialist Lessons

In addition to the class teacher (who will teach the class English, Math, Science, Humanities and Moral, Social and Cultural Studies), we have specialist teachers that deliver lessons across the key stages in:

• Art (from Year 1)

- Music
- Physical Education & Swimming *
- Spanish (KS2 only)
- Arabic (from FS2)
- Islamic Studies (from Year 2)
- Computing (from Year 1)
- SPARK an exciting and innovative class to 'spark the imagination' of Year 1 children

• STEAM (Science, Technology, Engineering, Arts & Maths) STEAM is an optional class for Years 2-6 which brings all of these subjects together in exciting experiments and investigations.

* Swimming begins after October half term for FS2, and at the beginning of Term 2 for FS1

School Inspection

KHDA

The KHDA (Knowledge and Human Development Authority) is responsible for 'the growth and quality of private education in Dubai'. Recently the KHDA gave Victory Heights an increased rating of "Outstanding" - the highest rating for schools, achieved by only 20 other schools within the Emirate of Dubai.

Victory Heights is **outstanding** across all areas of English, Maths and Science, as well as all areas of personal development, teaching, curriculum, leadership and management. In Arabic language subjects, we are a rapidly improving school with "good" progress in both Arabic A, Arabic B, and Islamic Studies. We are proud of the work our teachers and families have put towards the continued development of the school, and are excited for the upcoming year!

You can view the full report on our website under 'Inspection Reports'

British Schools Overseas

Additionally, as a "British Schools Overseas", we are inspected on a regular basis by BSO, with inspections carried out by the Education Development Trust. In 2021/22, we were adjudged to be "**Outstanding**" in all areas.

You can view the full report on our website under 'Inspection Reports'

Assessment and Reporting

Assessment

Children at Victory Heights Primary School are continuously assessed to ensure that they are making progress in lessons.

The vast majority of assessment can be characterised as 'formative assessment' - that is, the assessment of a child's progress that takes place within a lesson, and is designed to support the child in ascertaining the next steps in learning required.

Children are also summatively assessed. These assessments are far less frequent, and give a judgement of a child's attainment (achievement) over a greater period of time. These summative assessments include:

Mandated (KHDA) Assessments

- GL Progress Tests (Reading, Maths, Science) End of academic year
- New Group Reading Test (Reading) 3 times per academic year

Teacher Assessments

- End of term attainment grade (all subjects) teacher assessment
- Islamic Studies end of year assessment (for Muslim children only)
- Arabic end of year assessment

Reporting

You will receive two academic reports per year. The first will be shared in December, which will report on your child's attainment in the first term. This will be accompanied by an opportunity to visit your child's classroom and to view their books, alongside the teacher.

The second report, which is in greater depth, is received at the end of the academic year. This reports on your child's attainment for the entire academic year.

Parent Consultations

Throughout the year, you will have the opportunity to meet with your class teacher to discuss your child's achievements.

- Parent Consultation 1 week beginning 9th October
- Parent Open Classroom 1 week beginning 20th November
- Parent Consultation 2 week beginning 5th February
- Parent Open Classroom 2 week beginning 24th June

Feedback and Marking

There is no 'prescribed' method of marking/feedback at Victory Heights Primary School. We recognise that different subjects and contexts call for different methodologies. Given the excess workload demands that written marking places on teaching staff, which can be to the detriment of teacher wellbeing, coupled with the lack of evidence that written marking has any significant level of impact on children's achievement, Victory Heights Primary School suggests these alternative feedback strategies (in no particular order).

Whole Class Feedback Verbal Feedback 'Live' Marking Peer and Self Assessment Use of multiple choice questions (MCQs) - preferably electronically marked Use of 'Comparative Judgement' to assess and moderate written work Dialogue, questioning and use of formative assessment (characterised as AfL) Digital audio feedback (through platforms such as Seesaw and Flipgrid)

Our Feedback and Marking policy has been subject to rigorous internal review, and has been externally praised by DSIB inspectors.

Therefore, you should not expect that your child's books will be full of ticks acknowledging work, or teacher comments. The progress that you will observe in your childs book, over an extended period of time, should tell its own story that your child has received feedback that has enabled them to develop.

Healthy Eating



A balanced diet is important for good health, and it is recognised that there is an important connection between a healthy diet and a pupil's ability to learn effectively.

We aim to provide an environment that supports a positive healthy approach to eating practices. Where children are provided with a packed lunch, parents are advised to ensure that snacks and lunches contain sufficient nutrition to satisfy the child. It should contain a source of protein to keep the child alert. It should contain a source of carbohydrates to sustain the child's energy levels. It should contain a source of calcium for growth and healthy bones.

Ben's Farmhouse

We are delighted to partner with Ben's Farmhouse, a farm to table, homegrown concept, that provides delicious and healthy snacks and lunches to children across the school, FS1 - Year 6.

Further information about our weekly menu is published on our mobile website, along with the opportunity to order meals in advance.

Parents

Lanyards

For students' safety and verification of adults on school grounds, it is essential that all parents wear their parent lanyard every time they are on the school premises, so please make sure to submit your picture to school reception who will issue the ID for you. Your lanyard(s) will be available at the meet and greet session in the first week of term.

Two guardian IDs are complimentary. There is an AED 50 charge for replacing lost IDs, as well as for any additional ID's required for other authorised caregivers.

Please ensure you have emailed a passport-sized headshot photo of both guardians and child to <u>admissions@vhprimary.com</u> as soon as possible, to ensure your movement is not impacted on school premises.

Communication

Victory Heights Primary School recognises that communication between parents and school is essential to ensuring the success of children.

Your child's class teacher will use Seesaw as the primary method of communication with you. Please be mindful that teachers are busy with their class throughout the school day, and are not available to immediately reply. Our expectation is that you will receive a reply within 24 hours of your first communication.

If you have a more urgent and pressing concern, please contact our school reception at 04 423 1100.

Whilst we value our good relations with parents, please be respectful of your child's class teacher's time and limit communications to essential matters only.

Expectations of Parent Behaviour

All staff at Victory Heights Primary School engage with parents in a polite and respectful manner. At no time should any member of the school staff feel threatened or intimidated, or be spoken to rudely by a member of the school community.

The school will not tolerate anti-social behaviour of this kind, and parents will be invited to meet with the Principal in the first instance, and further recurring behaviour may result in us taking further action, including removal of access to the school site.

Parent Reps

We value the contribution of our parents who volunteer their time to become class representatives, and we know that other parents find this invaluable as well

Class parent reps help us in disseminating information about school events to parents, usually through channels such as Whatsapp. They are often able to quickly answer short questions that parents may have, such as "Is tomorrow a non-uniform day?"

Whilst class reps are invaluable, we do recognise that they have their own day to day lives to attend to, and we ask that other parents be mindful of this. We also ask that for non-trivial questions, parents direct their questions to the school, to ensure that they have received the correct information.

If you are interested in becoming a class rep, please email <u>parentliaison@vhprimary.com</u> to register your interest.



VICTORY HEIGHTS PRIMARY SCHOOL NURTURE • CHALLENGE • EXCEL

• THE LITTLE THINGS •

Victory Heights Primary School Dubai

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Accrediting Logos :



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